

ROLE DESCRIPTION

Job title	SQL Server DBA	Role Holder:	
Reporting Lines:	IT Platform Services Manager	Function / Location:	IT Platform Services, London

1. Purpose

Lancashire Group is seeking an experienced SQL Server database administrator (DBA) to provide the day-to-day BAU activities and project work.

This role will report to the **Platform DBA** function in Lancashire’s IT Operations department.

The candidate will be expected to be a subject matter expert administering Microsoft SQL Server and have an excellent knowledge of the full SQL Server platform stack. Exposure to Azure and Azure Synapse is beneficial although training can be provided as needed.

The DBA team at Lancashire Group manage 130 SQL Server instances, comprising a mix of production and non-prod services hosted both on-prem and in Azure. The candidate will be working in a small IT team comprising approximately 25 members, some based in Bermuda, and therefore excellent team and business interpersonal skills are essential. Operational and support experience with an attention to detail is essential.

It is anticipated that the candidate will share the management of the internal support ticket queue for all SQL related requests and issues, taking full responsibility to triage new issues as assigned. Tasks will include the monitoring of business-critical SQL instances, reacting to infrastructure alerts and assisting application teams with database schema deployments. Any remaining time will be allocated to specific project tasks, migration planning or technology engineering.

The candidate will be expected to attend the London office at least three times per week with the remaining time working from home. Out of hours working may also be required to support project activities and in addition the candidate will be required to join teams on-call DBA rota.

2. Core Skills and Experience

Extensive experience managing the SQL technologies below.

- SQL Server database engine:
 - Instance installation and configuration
 - SQL 2016 to SQL 2022 preferable
 - Security best practice and administration
 - Database schema deployment and migration
 - Database maintenance, housekeeping and backups
 - Instance health-checks, troubleshooting and recovery
 - Performance, query plans and index tuning
 - SQL Server Agent
 - SQL Server replication

- SQL Server Integration Services
- SQL Server Analysis Services (hosting only)
- SQL Server Reporting Services and Power BI (hosting only)
- SQL Server Master Data Services (hosting only)
- Transact-SQL

3. Desirable Skills

- Azure platform: storage, networking, private endpoints and security
- SQL on Azure VM
- Powershell
- Ola Hallengren SQL housekeeping
- Redgate SQL Backup
- Redgate SQL Monitor
- Sentry One monitoring
- Azure Synapse – Synapse Studio, SQL dedicated pool and storage
- Azure Devops deployment pipelines

The Lancashire Way

At Lancashire, we believe our culture sets us apart. The way we behave and approach our work day-to-day is what makes us unique and creates a positive experience for our people, business partners and other stakeholders. Honesty and integrity in all we do is a given and The Lancashire Way reflects our true character and spirit.

Our mindset	Our actions
Straight talking	We feel empowered to share thoughts and ideas, because everyone’s voice matters
Collaborative	We work together towards common goals, share knowledge and support each other.

Hard working	We all have a stake in the company's success and are proactive in contributing to our goals and vision
Responsible	We focus on achieving tangible results with consistent standards across the Group.
Positive	We engage with brokers, clients, communities, stakeholders and colleagues professionally and passionately as proud ambassadors of Lancashire.